

Wishard Fast Facts



The mission of Wishard Health Services is to: Advocate, Care, Teach and Serve with special emphasis on the vulnerable populations of Marion County.

Statistics

Adult admissions.....	15,225
Observations.....	4,039
Births.....	3,143
Average length of inpatient stay (days)	
• Adult.....	5.1
• Newborn.....	1.9
Average hospital daily census.....	241.8
Total patient days.....	83,406
Patient origin	
• Marion County.....	91.3%
Total annual admissions at Lockefield	463
Total annual Midtown admissions.....	1,293

Outpatient Visits

Total outpatient visits.....	1,239,876
• Specialty clinic visits.....	138,874
• Community Health Center visits.....	181,971
• Emergency Department/ Urgent Care visits.....	111,177
• Psychiatric Emergency Department visits.....	2,503
• Ambulance transports.....	40,965
• Ambulance responses.....	67,190
• Mental health/addiction visits.....	789,772
• Women's Visit Center.....	15,579

Staff

Total staff.....	4,138
• Full-time staff.....	3,073
• Part-time staff.....	1,065
Physicians on WHS medical staff.....	1,076
Active medical staff.....	967
Percent of physicians board-certified.....	86.62%
Volunteers.....	304
Volunteer hours collectively worked.....	18,708.3
Equivalent of FTEs	9.0

Outreach

Health Connection calls.....	415,673
Multicultural Affairs	
• Hispanic Health Resources services....	30,150
• Interpretations.....	90,307
• Language Line services	5,599
• Languages used.....	42
Chaplaincy visits.....	42,253
Mammography van services.....	2,995
Health fairs.....	72

Payor Mix

• Uninsured.....	38.7%
• Medicaid.....	31.9%
• Medicare.....	18.2%
• Commercial.....	8.0%
• Other.....	3.3%

Expenses

• Personnel services.....	53.1%
• Contractual.....	22.3%
• Supplies.....	17%
• Facilities.....	7.6%

Facilities

Staffed inpatient beds:	
• Adult.....	293
• Pediatric/Newborn/Newborn Intensive Care Nursery.....	60
Total.....	353
Outpatient service sites:	
• Wishard Community Health Centers.....	8
• Midtown Community Mental Health sites & residential facilities.....	21



Figures based on 2008 calendar year.

Health Connection (317) 655-2255 • Wishard.edu

Wishard Historical Milestones

For 150 years, Wishard Health Services has provided high-quality, cost-effective healthcare to the citizens of Marion County. Accredited by The Joint Commission, Wishard has nationally-recognized programs including Midtown Community Mental Health Center, IU National Center of Excellence in Women's Health, a Level I trauma center, senior care program, comprehensive stroke program and regional burn center. Wishard Health Services is the public hospital division of the Health and Hospital Corporation of Marion County, and Indiana University School of Medicine physicians provide patients with a comprehensive range of primary and specialty care services.

- 1859** City Hospital opens, first to treat the small pox epidemic, then as a military hospital. An estimated 13,000 sick and wounded soldiers were treated in the five-year period ending in 1865.
- 1866** Dr. Greenly Vinton Woolen named hospital superintendent. City Hospital now operates as a charity institution supported by Indianapolis taxpayers.
- 1879** Dr. William Niles Wishard appointed superintendent of City Hospital.
- 1885** Flower Mission Training School for Nurses graduates its first class of five nursing students.
- 1887** First City Hospital ambulances begin carrying sick and injured patients.
- 1909** Indiana University School of Medicine at Indianapolis opens, beginning long teaching affiliation with the hospital.
- 1914** Two four-story isolation units constructed, known as the Burdsal Units. St. Margaret's Hospital Guild hires several Indiana artists including T.C. Steele to paint murals throughout the hospital.
- 1918** Social Service Department established to help with social needs of patients.
- 1931** Dr. Charles W. Myers appointed superintendent, a post he would hold until 1952.
- 1935** First iron lung in the state of Indiana installed at City Hospital.
- 1943** Two-way radios installed in City Hospital ambulances. This was the first hospital in the nation to use this type of radio to coordinate ambulance dispatch.
- 1947** City Hospital renamed Indianapolis General Hospital.
- 1951** General Assembly enacts statute creating the Health and Hospital Corporation of Marion County.
- 1961** First cancer laboratory in Indiana opened at General Hospital.
- 1968** New seven-story Myers Building dedicated.
- 1969** General Hospital designated by the Indiana State Board of Health to be a major trauma center for Indiana. Midtown Community Mental Health Center opens at General Hospital.
- 1975** General Hospital renamed Wishard Memorial Hospital.
- 1984** IU School of Medicine assumes full management responsibility for Wishard Health Services operations and for clinical care.
- 1985** Wishard Memorial Foundation established.
- 1992** First verified Level I Trauma Center in Indiana.
- 1995** Wishard named one of the top 100 hospitals in the country for third consecutive year by HCIA, Inc./Mercer Consulting.
- 1996** Lockefield Village Rehabilitation and Healthcare Center opens. IU School of Medicine and Health and Hospital Corporation form a primary care corporation to manage Wishard's primary care practices now known as IU Medical Group - Primary Care.
- 1997** Wishard Advantage program begins serving needy residents of Marion County. Senior Care at Wishard launched.
- 1998** Health Connection – a 24-hour-a-day nursing telephone triage system – begins operation. New Intensive Care Unit opens. Acute Care for Elders Unit established.
- 1999** The IU National Center of Excellence in Women's Health opens at Wishard. Newly-renovated Family Beginnings Center opens. Emergency Medicine Department created. New Palliative Care Program launched. New Urgent Visit Center opens.
- 2000** IU Surgical Weight Management Center launched. New Integrative Pain Center opens.
- 2001** IU Acute Rehabilitation Center at Wishard opens at Lockefield Village Rehabilitation and Healthcare Center.
- 2002** Inaugural Wishard Telethon. Psychiatric Emergency Services Unit opens - first in the state.
- 2003** The state-of-the-art Richard M. Fairbanks Burn Center at Wishard opens, replacing the original unit.
- 2004** Pecar Health Center opens, joining seven other community health centers.
- 2005** Independence Square, an innovative new rehabilitation center, opens at Wishard.
- 2007** New Pediatrics Unit opens at Wishard.
- 2008** Senior Care's Healthy Aging Brain Center established.